



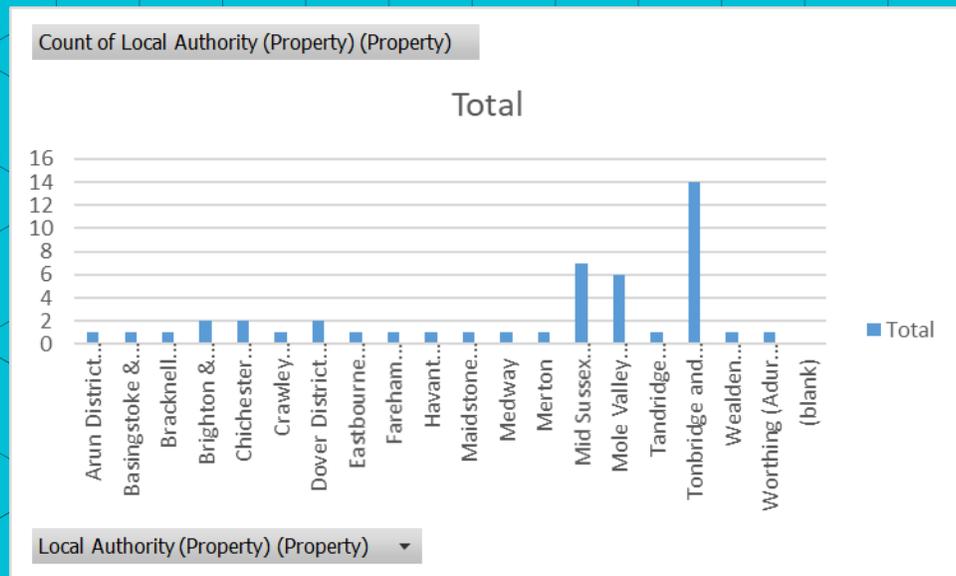
CLARION
HOUSING GROUP

Lisa Clarke
Tenancy Specialist
Manager- South
Region

Domestic Abuse Cases in Tonbridge & Malling

In the last 12 months we have had 60 reported cases of domestic abuse

As of today's date we have 14 active domestic abuse cases in Tonbridge & Malling



How do Clarion deal with Domestic Abuse?

We adopt a victim centric approach

We work with all appropriate external partners- Domestic Abuse cannot be tackled by one agency alone, a holistic approach is required!

Our staff are trained to recognise domestic abuse and provide appropriate and a sensitive response. Confidentiality is crucial!

We provide additional security measures to ensure victims feel safe in their homes

We participate in local Multi Agency Risk Assessment Conferences (MARAC) across the country and implement any actions or recommendations that arise from them

We provide information about local and national support agencies and specialist contacts; making referrals where the victim gives consent

We consider using our legal tools and powers which includes evicting or excluding the perpetrator, where there is evidence, to allow the victim to stay or return home

We will offer advice regarding emergency accommodation and if appropriate we can management transfer victims and their families out of the area.

One Stop Shop - Tonbridge

Managed in conjunction with the Police, DAVSS and Lookahead

AIMS OF DOMESTIC ABUSE ONE STOP SHOPS

To offer free access to specialist advice and information from a range of agencies under one roof to assist those affected by domestic abuse.

To provide a high quality, consistent, multi-agency, service to those seeking advice and information on domestic abuse issues.

To provide safety planning advice as appropriate to individual visitors needs.

To provide a safe, non- judgemental service where all people seeking advice and information are made welcome.

To signpost individuals to other agencies as appropriate to meet their needs or deal with their enquiries.

Prior to lockdown the OSS was seeing on average 3 to 4 survivors a week

Service is due to re open in March/April 2021

DAVSS- still providing phone support

Chartered Institute of Housing- Make a Stand Pledge



The pledge

By signing up to the **Make a Stand** pledge you are committing to make sure your organisation does the following by September 2019:

1 Put in place and embed a policy to support residents who are affected by domestic abuse

2 Make information about national and local domestic abuse support services available on your website and in other appropriate places so that they are easily accessible for residents and staff

3 Put in place a HR policy, or amend an existing policy, to support members of staff who may be experiencing domestic abuse

4 Appoint a champion at a senior level in your organisation to own the activity you are doing to support people experiencing domestic abuse

National Domestic Abuse Forum

Relatively new group formed in the last two years, bringing together housing associations to share best practise and provide tailored training

The core group works in conjunction with Domestic Abuse Housing Alliance (DAHA)

So far we have hosted 3 conferences and one webinar across England and provided feedback to government consultations

New regional core groups have been formed to identify regional issues

Any questions?

